

REDUCING PARENTAL CONFLICT

e-Learning

Simplified Access to Reducing Parental Conflict e-Learning

As an organisation, Knowledgepool, part of Capita, understands we must play our part to overcome the current challenges and support those most in need. This includes continuing to provide access to key programmes that support people during these most trying of times.

The Reducing Parental Conflict (RPC) Programme is an example of one of these key programmes.

The traditional method of providing training to a group of people in a classroom is not feasible at

present. We are looking at a solution to deliver training using virtual classrooms, however this will not be immediately available.

We are ensuring the delivery of RPC Frontline Practitioner Training (FPT) is unhindered by the COVID-19 crisis by taking steps to make all e-Learning modules available to Local Authority and Local Authority Partners.

This is to ensure Local Authorities and their Partners are best positioned to provide support to parents and children now, and when the current restrictions are relaxed or removed.

The New & Simplified e-Learning Offer

We are:

- Providing bundles of e-Learning licences, available for six months from the point of registration
- Offering a discount on bundles of e-Learning licences when 100 or more licences are requested (as detailed in the table below)

Tier	Bundle	Discount per Licence
0	50	0%
1	100	3%
2	150	6%
3	200+	10%

- Enabling access to e-Learning licences using a simplified process based on self-registration by end users

The existing DWP Tessello Go platform has been re-configured to enable self-registration.

Each Local Authority will have a specific token that users will enter in the Tessello Go platform in order to register, thereby removing the requirement to provide a list of delegate names.

The Local Authority will provide this token and the URL directly to the end user.

The end user will register by confirming Local Authority and providing the requested information on the registration page.

Access to bundles will be capped at the number of licences available in the Tier requested.

If an end user attempts to register once the purchased bundle cap has been reached a message to that effect will appear.

As is the current process, any licences for users that have not logged in to Tessello Go platform for more than six months will be deactivated.

Variation Agreements

To gain access to the simplified process for e-Learning your Local Authority will need to have returned the RPC Variation Agreement sent in February 2020.

Without a signed Variation Agreement, we are unable to provide this offer to your Local Authority.

Due to the restrictions placed on us all we will

Additional Information

If your Local Authority or Local Authority Partner has not previously used the e-Learning provision as part of the RPC FPT the following information may be of interest:

- One licence enables a named individual to access all four RPC FPT e-Learning modules
- Modules cover the following key areas:
 - Module 1 - Parental conflict and its impact on child outcomes: Interpreting and using the evidence base

accept an email stating that a signed Variation Agreement will be returned, should your Local Authority not be able to return the appropriate documentation.

If necessary, please contact a representative from your Local Authority's Commercial Team to arrange for the Variation Agreement (or email) to be sent to

reducingparentalconflict@knowledgepool.com

- Module 2 - Identifying and discussing parental conflict with parents, including the role of values, beliefs and influences
 - Module 3 - Having challenging conversations on parental conflict: Support, refer or intervene
 - Module 4 - Reducing parental conflict: The role of supervisors and managers
- e-Learning modules take approximately 45 minutes to complete

Booking details – Simplified Access RPC E-learning				
Local Authority name:				
Booker name:				
Booker email:				
Booker mobile number:				
Purchase Order (PO):				
Tier	Bundle (no of licences)	Price per licence	Total price	Please put an 'X' for the BUNDLE YOU'D LIKE TO BOOK
0	50			
1	100			
2	150			
3	200			
4				<i>(To book more than 200 licences) Please add the number of licences you'd like to book in the second column; calculate the total price; ensure your PO covers the total price.</i>

This table can be emailed on request. This is the information needed to book an eLearning bundle.

The price per licence and total price have been removed for the purposes of this document.

Register your interest

If you have any queries or to purchase a bundle, please contact our support team by sending an email to:

reducingparentalconflict@knowledgepool.com

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